

# DealReader

## Physician Practice Support Organizations

May 2017

We are seeing significant M&A activity and private equity interest in the physician practice support organization (“PPSO”) sector. In this issue, we provide:

- An overview of the many PPSO sub-sectors;
- Primary factors driving M&A activity and industry consolidation;
- A listing of recent M&A transactions; and
- Our perspectives on the sector going forward.

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## Defining the PPSO

Our physician practice support organizations (“PPSO”) DealReader considers sub-sectors of healthcare services that have the following core characteristics:

- Physician driven;
- Clinic and / or center-based service delivery models; and
- Operate with a management company and affiliated Professional Corporation (“P.C.”) structure, whereby the management company provides administrative practice support services to the affiliated physician owned P.C., and allowing affiliated physicians to focus on exclusively on patient care.

The following table highlights the PPSO sub-sectors included in the written and statistical work of our report:

| PPSO Sub-Sectors |                  |                |
|------------------|------------------|----------------|
| Cardiology       | Gastroenterology | Podiatry       |
| Chiropractic     | Multi-Specialty  | Urology        |
| Dental           | Oncology         | Vein Care      |
| Dermatology      | Orthopedic       | Vision Care    |
| ENT              | Pain Management  | Women's Health |

## PPSO Value Proposition to the Physician

PPSOs offer an attractive value proposition to independent physicians and physician groups. The following highlights the key value drivers of partnering with a PPSO:

### Focus on Patient Care

PPSOs handle the administrative, non-clinical functions of the organization so that physicians are able to spend more time providing direct patient care.

### Higher Income

Physicians are able to see more patients and the practice is more efficient in operations and revenue cycle management.

### Strategic Leadership

Assistance navigating newer forms of service and payment models (e.g., bundled payments; ACOs; capitation).

### Payer Relationships

Better access and more negotiating leverage with commercial payers to improve rates and revenue cycle.

### Access to Capital

Greater access to capital and a strategic/capital partner for necessary capital investments (e.g., practice improvements, de-novos and acquisitions; IT investments; new equipment, etc.).

### Career Opportunities

More career options and paths and greater career flexibility for physicians.

### Working Capital

Better revenue cycle and payer denials management.

### Marketing Expertise

Lower patient acquisition cost and better return on marketing spend.

### Vendor Management

Lower overall operating costs through better contracting with vendors and suppliers.

## Factors Driving Sector Consolidation

In addition to the attractive physician provider value proposition, the following macro-factors are also driving consolidation across the PPSO sector.

### Operational Complexities

- Physicians are navigating a more complex business environment.
- Challenges and opportunities include multiple reimbursement schemes, sector and geographic driven regulatory differences/complexities, new service and payment paradigms, and growing need for IT and quality-of-care related investments.

### Payer Dynamics and Payer / Provider Convergence

- Given the ongoing, strong development of IDNs and ACOs and the build-out of increasingly larger, more diverse physician-based platforms, there are today also more strategic acquirers of physician practices than in years past.
- This trend is further driven by the growing demands of payers for improved integrated care, chronic care management as well as payment bundling solutions and provider penalties (e.g., hospital re-admission penalties), among many other factors.

### Changing Physician Demographics

- The number of new physicians entering certain sub-sectors is in decline, which is leading to physician shortages in certain markets.
- Interest in practice ownership is also declining given the operational challenges, reimbursement and regulatory challenges and capital risks and administrative responsibilities required.
- New physicians are entering the workforce with significant student loans, reducing their ability to acquire / invest in a local practice.

### Capital Availability

- Private equity investors view the PPSO sector as an attractive way to invest in healthcare services.
- Lenders are also interested in PPSOs.
- There have been a large number of successful investments in PPSOs with few failed investments.
- There is substantial opportunity to deploy capital and an established "playbook" for improving operations and driving economies of scale.

### Limited Same-Store Practice Growth

- While PPSO sub-sectors benefit from favorable tailwinds such as the aging of the population, longer life expectancies and increasing incidents of chronic conditions; same-store volume growth for most practices are in the low single digits.
- Larger group practices and private equity-backed platforms are utilizing M&A as a vehicle to drive growth and capture market share.

### Pressure on Reimbursement Rates and Practice Margins

- Reimbursement rates, from both government and commercial payers, are under pressure as the payers seek to reduce costs while maintaining care quality and care access.
- Given the potential for a flat-to-declining reimbursement rate environment, consolidation offers the potential to increase economies of scale, share resources and increase practice and corporate earning margins.

## Value Creation Opportunities

Each PPSO sub-sector has its own unique attributes and trends that result in somewhat different value creation paths. The following table highlights a few of the key operational, financial and other value drivers available for

most PPSO businesses. Given these and other value creation opportunities available to PPSOs, it is not uncommon to see high quality platform PPSO businesses trade in the range of 8-12x EBITDA.

### Operational Value Creation Drivers

|                               | Attributes of Emerging Businesses   | Value Creation Activities  | Attributes of Platform Businesses   |
|-------------------------------|---|--|---|
| <b>Model Consistency</b>      | Operations vary from location to location                                   | Develop standardized, replicable best practices  | Operations standardized and consistent across locations   |
| <b>Geographic Diversity</b>   | Single state / market   | Prove out model in multiple states / markets   | Regional / national footprint   |
| <b>Patient Focus</b>          | Catch and release (low lifetime value and higher patient acquisition costs) | Develop lifetime patient model, if possible  | Multi-year care model (lower patient churn)   |
| <b>Services Model</b>         | Single service offering   | Add complementary services   | Multi-service offering, including higher value and differentiating specialty services                 |
| <b>Growth Strategy</b>        | Opportunistic approach to new location development                          | Develop de novo / acquisition growth model and hire Chief Development Officer to execute | Defined growth strategy with dedicated team responsible for executing                                 |
| <b>Payer Contracting</b>      | Rate taker with payers  | Develop direct relationships with payers   | Dedicated professional focused on payer contracting and negotiating rates with payers                 |
| <b>Collections Management</b> | Accept higher rates of denials due to staff limitations                     | Professionalize revenue cycle functions  | Dedicated and sophisticated billing and collections team with capacity to actively work denied claims |

## Industry Metrics by Sub-Sector

The following table provides an overview of several of the larger and higher growth sub-sectors and includes market statistics, number of providers, patients served, annual

spend (which may include medical and societal costs), selected medical conditions treated and related therapies/services.

### Industry Metrics for Larger, Higher Growth PPSO Sub-Sectors

| Sub-Sector                         | Market Size (U.S.)                              | Provider Market (U.S.)   | Patient Dynamics (U.S.)  | Example Conditions Treated   | Example Service Areas   |
|------------------------------------|---|--|--|--|---|
| <b>Dental</b>                      | \$127B+   | > 195,000<br>Dentists<br>80% of practices are solo practitioners | <u>Aged 2-17:</u><br>83% visited the dentist<br><u>Aged 18+:</u><br>62% visited the dentist  | <ul style="list-style-type: none"> <li>Tooth decay</li> <li>Gum disease</li> <li>Exposed tooth root</li> </ul>   | <ul style="list-style-type: none"> <li>Fillings</li> <li>Teeth whitening</li> <li>Crown &amp; bridge</li> <li>Root canals</li> </ul>                                  |
| <b>Dermatology</b>                 | \$14.3B   | > 13,800<br>Dermatologists                                       | 35M patients<br>65% medical treatment,<br>25% surgery,<br>10% cosmetic (AAD)   | <ul style="list-style-type: none"> <li>Acne</li> <li>Skin cancer</li> <li>Eczema</li> </ul>  | <ul style="list-style-type: none"> <li>General dermatology</li> <li>Cosmetic dermatology</li> <li>Mohs surgery</li> </ul>   |
| <b>Vision Care (Ophthalmology)</b> | \$12.0B   | > 18,300<br>Ophthalmologists                                     | <u>Cataracts:</u><br>24M+ Americans over age 40<br><u>Glaucoma:</u><br>2.7M Americans over age 40<br><u>AMD:</u><br>2.1M Americans over age 50 | <ul style="list-style-type: none"> <li>Advanced AMD</li> <li>Glaucoma</li> <li>Diabetic retinopathy</li> <li>Cataracts</li> <li>Poor vision</li> </ul> | <ul style="list-style-type: none"> <li>Eye exams</li> <li>Medical eye care</li> <li>Surgical eye care</li> <li>Plastic surgery</li> <li>Refractive surgery</li> </ul> |
| <b>Pain Management</b>             | \$300B+<br>(total annual spend on chronic pain) | > 2,600<br>pain clinics  | 116M people with chronic pain  | <ul style="list-style-type: none"> <li>Chronic pain</li> <li>Back pain</li> <li>Post-op pain</li> </ul>  | <ul style="list-style-type: none"> <li>Medication management</li> <li>Injections</li> <li>Nerve blocks</li> </ul>   |
| <b>Chiropractic</b>                | \$15B+  | > 77,000<br>Chiropractors  | 35.5M US adults actively seek chiropractic care  | <ul style="list-style-type: none"> <li>Back / spine pain</li> <li>Neck pain</li> </ul>   | <ul style="list-style-type: none"> <li>Spinal manipulation</li> <li>Corrective exercises</li> <li>Physical therapy</li> </ul>   |

Sources include: NIH, CDC, Health Affairs, IBIS World, ASPS, AMA, among others

## Summary M&A Perspectives & Sub-Sector Outlook

### 2016 Bellwether Year.

The number of global PPSO deals was up 21% in 2016, growing from 121 in 2015 to 146 in 2016. The growth in 2016 was primarily driven by increases in Dental and Dermatology transactions.

### Dental Services Deal Activity.

M&A activity in the dental services sub-sector continues to be strong in both the U.S. and internationally. Private equity is the primary catalyst with platform investments and PE-backed platforms driving consolidation activity. Given annual sub-sector organic growth is in the 3-5% range and the large number of independent dentists, M&A is the primary growth path for most private equity-backed and independent dental platforms.

### Dermatology Deal Activity Continues.

Dermatology deals are showing a pronounced acceleration from the eight deals in 2013 to 33 deals in 2016 (with Q1 2017 activity suggesting a further growth).

### 2016 Banner Year for Vision Care.

2016 was a banner year for Vision Care M&A and activity in this niche is expected to continue.

### Active International Market.

PPSO deals are also taking place outside of the U.S. Sub-sectors that are active internationally include dental care, vision care, and specialist medical groups.

### 2017 Another Strong Year.

Interestingly, year to date in 2017 (through Q1), there have been already 27 transactions in these markets. Activity over the year-to-date period seems to indicate that activity in these PPSO sectors continues to be strong in 2017

## M&A Activity by Sub-Sector

The following exhibits highlight the strong M&A and recap investment activity taking place in the PPSO arena, both in the U.S. and internationally. Based on our analysis of PPSO markets (excluding those sub-sectors noted above), our data-run indicates that

there have been more than 560 transactions in the 2012-Q1 2017 period, with an average of 100 transactions per year between 2012 and 2016.

### M&A Activity by Sub-Sectors

|                    | U.S. M&A Transactions |           |           |           |           |           |            | Non U.S. M&A Transactions |           |           |           |           |          |            |
|--------------------|-----------------------|-----------|-----------|-----------|-----------|-----------|------------|---------------------------|-----------|-----------|-----------|-----------|----------|------------|
|                    | 2012                  | 2013      | 2014      | 2015      | 2016      | Q1 2017   | Total      | 2012                      | 2013      | 2014      | 2015      | 2016      | Q1 2017  | Total      |
| Primary Care       | 6                     | 5         | 5         | 2         | 5         | 2         | 25         | 2                         | 0         | 1         | 2         | 0         | 0        | 5          |
| Multi-Specialty    | 9                     | 11        | 8         | 7         | 6         | 2         | 43         | 3                         | 4         | 3         | 2         | 2         | 2        | 16         |
| Dental             | 8                     | 12        | 11        | 5         | 23        | 2         | 61         | 15                        | 13        | 25        | 10        | 21        | 0        | 84         |
| Dermatology        | 5                     | 7         | 12        | 17        | 28        | 10        | 79         | 0                         | 1         | 1         | 2         | 5         | 0        | 9          |
| Pain               | 5                     | 3         | 8         | 5         | 2         | 0         | 23         | 1                         | 0         | 1         | 0         | 0         | 0        | 2          |
| Vision             | 3                     | 5         | 8         | 2         | 9         | 1         | 28         | 4                         | 4         | 6         | 3         | 1         | 0        | 18         |
| Chiro / Occ Health | 7                     | 5         | 6         | 12        | 4         | 2         | 36         | 3                         | 1         | 3         | 4         | 3         | 0        | 14         |
| Other Specialties  | 19                    | 19        | 19        | 13        | 19        | 4         | 93         | 3                         | 9         | 7         | 5         | 5         | 2        | 31         |
| <b>Total</b>       | <b>62</b>             | <b>67</b> | <b>77</b> | <b>63</b> | <b>96</b> | <b>23</b> | <b>388</b> | <b>31</b>                 | <b>32</b> | <b>47</b> | <b>28</b> | <b>37</b> | <b>4</b> | <b>179</b> |

Sources include: Capital IQ; Lincoln International Healthcare

Other Specialties include audiology, cardiovascular, cosmetic surgery, ENT, fertility, gastroenterology, OB/GYN, oncology, pediatric, podiatry, urology and vein care.

## Example Global M&A Transactions

The following includes a listing of example global M&A transactions in the PPSO sector

| Year | Target Company                                       | Target Category        | Target Country | Acquiring Company                              |
|------|--|------------------------|----------------|--|
| 2017 | Oakland Dermatology Associates PC                    | Dermatology            | United States  | Advanced Dermatology & Cosmetic Surgery Inc.   |
| 2017 | Dental Partners Inc.                                 | Dental                 | United States  | Dynamic Dental Partners Group                  |
| 2017 | Dallas Dermatology, LLC                              | Dermatology            | United States  | Epiphany Dermatology PA                        |
| 2017 | HealthSource Chiropractic Clinic                     | Chiropractic           | United States  | HealthSource Chiropractic, Inc.                |
| 2017 | The Village Medical Centre                           | Multi-Specialty        | United Kingdom | GP Care Services Ltd                           |
| 2017 | Middletown Cardiovascular Associates, Inc.           | Cardiovascular         | United States  | Premier Health Specialists, Inc.               |
| 2017 | Texoma Dermatology Clinic, P.A.                      | Dermatology            | United States  | Texas Dermatology Associates, P.A.             |
| 2017 | Interamerican Medical Center Group, LLC              | Primary Care           | United States  | Comvest Partners                               |
| 2017 | Mountain View Medical Group, P.C.                    | Multi-Specialty        | United States  | DaVita Health Plan of California, Inc.         |
| 2017 | Scottsdale Dermatology Ltd.                          | Dermatology            | United States  | Advanced Dermatology & Cosmetic Surgery Inc.   |
| 2017 | Centre Clinique de la Porte de Saint-Cloud           | Oncology               | France         | The American Hospital of Paris                 |
| 2017 | MDR Advanced Medical Associates, Inc.                | Chiropractic           | United States  | HealthSource Chiropractic, Inc.                |
| 2017 | Millennium Healthcare Management, Inc.               | Primary Care           | United States  | Ochsner Health System                          |
| 2017 | Advanced Dermatologic Surgery                        | Dermatology            | United States  | Dermatology Associates of DFW                  |
| 2017 | Southlake Dermatology                                | Dermatology            | United States  | Platinum Dermatology Partners, LLC             |
| 2017 | Stephen P. Castle D.O., P.C.                         | Dermatology            | United States  | Advanced Dermatology & Cosmetic Surgery Inc.   |
| 2017 | New York Eye Specialists                             | Vision - Refractive    | United States  | Vision Group Holdings, LLC                     |
| 2017 | Howard K. Scott, M.D. & Associates P.C.              | Pediatric              | United States  | Pediatric Alliance P.C.                        |
| 2017 | The Medical Group Of Ohio                            | Primary Care           | United States  | OhioHealth Corporation                         |
| 2016 | Santee Cooper Primary Care                           | Primary Care           | United States  | Colonial Family Practice LLC                   |
| 2016 | Corporate Health Center, LLC                         | Occupational Health    | United States  | Concentra, Inc.                                |
| 2016 | Altima Dental Canada, Inc.                           | Dental                 | Canada         | Sentinel Capital Partners, L.L.C.              |
| 2016 | Eye Academy of America Ltd.                          | Vision - Refractive    | United States  | Cortec Group Inc                               |
| 2016 | Twin Cities Occupational Health & Rehabilitation     | Occupational Health    | United States  | U.S. Healthworks, Inc.                         |
| 2016 | AAGAARD Klinik                                       | OB/GYN                 | Denmark        | Virtus Health Limited                          |
| 2016 | Pain Management Clinics of St. Augustine and Palatka | Pain                   | United States  | Champion Pain Care Corporation                 |
| 2016 | Jack Dunlevy Orthodontics                            | Dental                 | United States  | Spring & Sprout Support Services, LLC          |
| 2016 | Dayton Vision Center                                 | Vision - Optometry     | United States  | Wing Eyecare Inc.                              |
| 2016 | Finger Lakes Bone and Joint Center, LLP              | Orthopedic             | United States  | Rochester Regional Health System               |
| 2016 | Don M. Lunn, DDS, P.C.                               | Dental                 | United States  | Marquee Dental Partners, LLC                   |
| 2016 | Physicians of Atlantic Gastro SurgiCenter, LLC       | Gastroenterology       | United States  | Physicians Endoscopy L.L.C.                    |
| 2016 | Skin Care Center of Southern Illinois, L.L.C.        | Dermatology            | United States  | United Skin Specialists LLC                    |
| 2016 | Denver Sports Performance Enhancement Center         | Orthopedic             | United States  | University of Colorado Health                  |
| 2016 | Southwest Women's Healthcare Associates              | OB/GYN                 | United States  | DuPage Medical Group, Ltd.                     |
| 2016 | Konikoff Dental Associates, Inc.                     | Dental                 | United States  | Dental Care Alliance, LLC                      |
| 2016 | Riverchase Dermatology and Cosmetic Surgery          | Dermatology            | United States  | GTCR, LLC; GTCR Fund XI LP                     |
| 2016 | Q & M Dental Group (China) Pte. Ltd.                 | Dental                 | Singapore      | Q & M Dental Group (Singapore)                 |
| 2016 | Global Laser Vision Centers Inc.                     | Vision - Refractive    | United States  | Vision Group Holdings, LLC                     |
| 2016 | Dermatologikum Hamburg GmbH                          | Dermatology            | Germany        | ECM Equity Capital Management GmbH             |
| 2016 | Fisher Eye & Laser Center                            | Vision - Refractive    | United States  | Vision Group Holdings, LLC                     |
| 2016 | Oncología del Sur S.L.                               | Oncology               | Spain          | Genesis Care Ltd                               |
| 2016 | The Orthopedic Institute of New Jersey               | Orthopedic             | United States  | IVYREHAB Network, Inc.                         |
| 2016 | East Valley Foot & Ankle Specialists, LLC            | Podiatry               | United States  | Orthopedic Specialists of North America, PLLC  |
| 2016 | Capitol Dermatology                                  | Dermatology            | United States  | Dermatology Associates of Tyler                |
| 2016 | American Dental Group, Inc.                          | Dental                 | United States  | Roark Capital Group                            |
| 2016 | DDS General Dentistry                                | Dental                 | United States  | Marquee Dental Partners, LLC                   |
| 2016 | Mid Tennessee Dentistry LLC                          | Dental                 | United States  | Marquee Dental Partners, LLC                   |
| 2016 | Dent-a-Medical Spółka Akcyjna                        | Dental                 | Poland         | Beata sp. z o.o.                               |
| 2016 | Two Dermatology Clinics in Western Pennsylvania      | Dermatology            | United States  | Advanced Dermatology & Cosmetic Surgery Inc.   |
| 2016 | MAIDA Custom Vision, Inc.                            | Vision - Refractive    | United States  | Florida Eye Specialists, P.A.                  |
| 2016 | STX Healthcare Management Services, Inc.             | Dental                 | United States  | The Guardian Life Insurance Company of America |
| 2016 | Dermatology Clinic, P.C.                             | Dermatology            | United States  | Advanced Dermatology & Cosmetic Surgery Inc.   |
| 2016 | Maternal Fetal Medicine of Southwest Florida, P.A.   | OB/GYN                 | United States  | MEDNAX, Inc.                                   |
| 2016 | Philadelphia Institute of Dermatology, LLC           | Dermatology            | United States  | Advanced Dermatology & Cosmetic Surgery Inc.   |
| 2016 | Kameen Eye Associates                                | Vision - Ophthalmology | United States  | Katzen Eye Group PA                            |
| 2016 | Cosmetic Laser Dermatology                           | Dermatology            | United States  | West Dermatology Med Management, Inc.          |

Sources include: CapitalIQ; Lincoln International Healthcare

## Global Industry Groups

Aerospace & Defense  
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